



Wireless Telecommunications Ltd t/a Loop Voice and Data
845 The Crescent
Severalls Business Park
Colchester
Essex
CO4 9YQ

Router Assurance

As a valued customer of Loop Voice and Data, we would like to keep you informed of any new product information and updates, or supplier changes that we believe will be of great benefit to you and offer real value.

From the 1st of November 2019 we would like to offer Router Assurance to every customer, this is a special Broadband Service that keeps you better connected should you experience any issues. This service will cover you even if the fault is caused by electrical spikes, bad weather issues or any other non-user issue. We will replace your router, preprogramed and despatched within 24 hours.

The service will be simply added to your broadband from 1st November 2019 the cost to you for this service is just £3.99 per month (per Router).

Important: You are under no obligation to take out this service and can opt out at any time. Feel free to go to our website for Terms and Conditions www.loopvoiceanddata.co.uk where you will also find the opt out form.

Should you have any questions about this service please call our Support Team on 01206 848090 or email helpdesk@loopvoiceanddata.co.uk.

Yours sincerely

Dave Corgat
Operations Director