



Wireless Telecommunications Ltd t/a Loop Voice and Data
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Router Assurance : Terms and Conditions

Please see Router Assurance terms and conditions below:-

1. A maximum of 2 devices per annum will be replaced.
2. Only routers supplied by Loop will apply
3. This is not an onsite replacement, if an engineer visit is required our charges will apply.
4. Should the original make and model not be available a similar specification will be supplied
5. Damage caused by the user is not covered
6. Our programming only includes basic set up, any complex set ups will need to be carried out by your IT professional
7. Temporary outages caused by a software upgrades are not included assuming the existing router resumes normal service
8. Loop can only guarantee next day delivery if the router faults is confirmed by 11am.